

PRODUCT DISCONTINUANCE BULLETIN



Issue Date: March 7, 2003

PDB #:PDB_D_9520-240

Product

Datum Model 9520-240 Time Display

Overview

Symmetricom is announcing the discontinuance of the Datum Model 9520-240 Time Display. The 9520-240 has reached the end of its technology product lifecycle and other, newer Symmetricom RD 05 Time Display will replace this model.

Product Obsolescence Timeline

Milestone	Date
Last Day to Order	June 7, 2003
End of Customer Support/Repair Contracts date (i.e. no customer support contract can extend beyond this date)	June 7, 2004
Begin Best Effort Support/Repair date	June 7, 2004

Affected Models and Replacements

Current Model	Current Part #	Replacement Model	Replacement Part #	Replacement Datasheet Link
Datum Model 9520-240 Time Display	9520-240	RD-05 Time Display	820-500	Datasheet

Support Policy

Product support services (telephone technical support, on-site maintenance, training, spares support, etc.) and repairs are available from Symmetricom Global Services (SGS) on a contract or case-by-case basis. All services may not be available for every product. Interested customers should contact SGS to check a product's eligibility for services and any applicable terms.

Contact Information

Symmetricom Global Services: 1-888-367-7966 (1-888-FOR-SYMM) toll-free in the USA
1-408-428-7907 worldwide
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